

Breast Pump FAQ:

Q: I want to get a breast pump billed to my insurance — what do I need to do?

A: The best way to get started is to fill out our secure online form. We will call you within 48 business hours with follow-up information to let you know if your pump is covered and when you can pick it up. You have the convenience of picking up your Breast pump from the convenience of two locations, unless you are renting the pump. We also require you to obtain a prescription for the pump from your provider. When we follow-up with you, we will let you know what's covered and when you can pick up your pump.

Q: Do I need a prescription to get a pump?

A: Yes. In order to bill your insurance company, we must have a prescription on file from your provider (the practitioner providing maternal care). The prescription should be written for mom, not baby. Also, please ask your provider to include a diagnosis code on the prescription. The prescription for the home grade pump can be handwritten or faxed directly to one of our two locations:

Bremo Pharmacy @ Henrico Doctors
1602 Skipwith Road, in the hospital lobby
Fax: (804) 285-8769

Bremo Pharmacy
2024 Staples Mill Road
Fax: (804) 355-1639

Q: Do you keep home-grade and hospital-grade breast pumps in stock?

A: Yes! Both of our breast pump locations stock the home-grade pump, and in addition Henrico Doctors' supplies the hospital-grade breast pump. If interested in obtaining an Ameda Elite Hospital Grade Pump through your insurance, please contact our Henrico Doctors' location at 804-285-7730.

Q: My insurance company named you as a provider – can I just come by and pick up a pump?

A: No, please fill out our secure online form including all essential information we will need so we can contact your insurance company in advance.

Q: Does my insurance cover a breast pump?

A: Most insurance plans do cover a breast pump! Plans we are able to accept include **Anthem, Blue Cross Blue Shield, Optima, and Aetna Better Health of VA**. Please contact us if you are unsure about your plan.

Q: What type of breast pump is covered?

A: Typically, insurance plans cover the purchase of a breast pump — we supply the Ameda Finesse Double Electric Breast Pump. Some plans may cover the rental fees for an Ameda Elite Hospital Grade Pump, if it is medically necessary.

Q: Is there a copay?

A: In most cases, breast pumps are covered with no copay!

Q: I live too far away — can you ship breast pumps?

A: We can ship breast pumps to Virginia residents if required. The shipping rate to ship a purchased breast pump is based on location and is not covered by insurance.