

Breast Pump FAQ:

Q: I want to get a breast pump billed to my insurance — what do I need to do?

A: The best way to get started is to fill out our secure online form. We will call you within 48 business hours with follow-up information to let you know if your pump is covered and when you can pick it up. We also require you to obtain a prescription for the pump from your provider. When we follow-up with you, we will let you know what's covered and set an appointment for you to pick up your pump

Q: Do I need a prescription to get a pump?

A: Yes. In order to bill your insurance company, we must have a prescription on file from your provider (the practitioner providing maternal care). The prescription should be written for mom, not baby. Also, please ask your provider to include a diagnosis code on the prescription. The prescription for the home grade pump can be handwritten or faxed directly to 804-285-8059 OR 804-355-1639

Q: Do you keep home-grade and hospital-grade breast pumps in stock?

A: Yes! We carry home-grade pumps and supplies and the the hospital-grade breast pump. If interested in obtaining an Ameda Elite Hospital Grade Pump through your insurance, please contact us at 804-288-8361 ext 128

Q: My insurance company named you as a provider – can I just come by and pick up a pump?

A: No, please fill out our secure online form including all essential information we will need so we can contact your insurance company in advance.

Q: Does my insurance cover a breast pump?

A: Most insurance plans do cover a breast pump! Plans we are able to accept include **Anthem, Blue Cross Blue Shield, Optima, Cigna and Aetna Better Health of VA**. Please contact us if you are unsure about your plan.

Q: What type of breast pump is covered?

A: Typically, insurance plans cover the purchase of a breast pump — we supply the Ameda Finesse Double Electric Breast Pump. Some plans may cover the rental fees for an Ameda Elite Hospital Grade Pump, if it is medically necessary.

Q: Is there a copay?

A: In most cases, breast pumps are covered with no copay!

Q: I live too far away — can you ship breast pumps?

A: We can ship breast pumps to Virginia residents if required. The shipping rate to ship a purchased breast pump is based on location and is not covered by insurance.